



**CUMBERLAND AREA TRANSIT SYSTEM
(CATS)
AUGUST 17, 2023**

Public Hearing for Senior Citizen and Disabled Resident
Transportation Assistance Program (SCDRTAP)

2024 Grant Application

OVERVIEW OF THE CATS SERVICE:

- ✘ Demand Response
- ✘ Operates from 8 am to 4 pm, Monday-Friday
- ✘ 48-hour advance reservation required
- ✘ Same-day medical trips are provided if the trip can be worked into the schedule
- ✘ Serves the Cumberland County area
- ✘ Medical trips to Philadelphia, PA and Wilmington, DE

FLEET: 28 VEHICLES

- 24 minibuses w/lift
- 2 minivan w/lift
- 1 hybrid sedan
- 1 utility pickup truck (mechanic)

TOTAL ONE-WAY TRIPS IN 2022: 56,174

Medical	23,194
Other Personal Business	12,640
Nutrition	846
Shopping	9,211
Non-competitive Employment	2,239
Competitive Employment	3,874
Recreation	2,756
Education	1,414

***Total One-way Trips in 2021 were 47,680*

ONE-WAY TRIP STATISTICS IN 2022

- ❖ Total Revenue Miles = 350,005 miles
- ❖ Total Revenue Hours = 28,024 hours
 - Senior Ambulatory Trips = 22,576
 - Senior Non-Ambulatory Trips = 12,558
- ❖ Disabled Ambulatory Trips = 12,889
- ❖ Disabled Non-Ambulatory Trips = 4,749
 - Other Trips = 3,402

ONE-WAY TRIP STATISTICS IN 2022

- 22,230 cancelled rides
- 1,161 No Shows

COMPARISON TO 2021:

- 17,823 cancelled rides
- 841 No Shows

2024 PROPOSED BUDGET:

➤ SCDRTAP -----	\$ 723,526
➤ SCDRTAP Carryover-----	\$ 201,253
➤ FTA Section 5307 -----	\$1,020,000
➤ FTA Section 5311 -----	\$ 432,381
➤ Supplemental Aging Supportive Services-----	\$ 196,973
➤ Veterans Administration -----	\$ 15,000
➤ County -----	\$ 454,193
➤ Donations*-----	<u>\$ 20,000</u>
➤ Total Estimated budget =	\$3,063,326

**estimated figure subject to change*

SUGGESTED DONATION:

- \$1.00 per one-way trip
- \$5.00 per out-of-county medical trip

In 2022 we collected
\$12,487.30
in donations from passengers

UPDATE ON 2023 SHORT-TERM PROGRAM GOALS

1. Upgrade the bus fleet with the purchase of at least 2 new buses.

Two new buses and 2 vans were received in 2023.

2. Upgrade or replace the current routing software.

Bids were received on August 16, 2023. Target to award contract to commence October 1, 2023.

3. All drivers to receive the latest PASS (Passenger Assistance Sensitivity and Safety) Training.

This has been completed.

2023 SHORT-TERM PROGRAM GOALS

1. Upgrade the bus fleet with the purchase of at least 2 new buses.
2. Update and enhance the CATS Policy and Procedure Manual.
3. Expand service by adding at least one deviated fixed route.

Thank you.

Public Comment Portion.